

# Royal Courtier

OCTOBER 2024

## New Spectrum Service

It's been a little over a month since our new **Spectrum** contract took effect. Many of you still have questions, though.

First of all, if you already have a Spectrum account, **you do not have to do anything**. The roll-over is automatic, with faster internet speeds, access to more TV channels, and little or no monthly fee. The faster internet speeds, from 300 to 500-600 Mbps, should have already gone into effect, depending on when your account was created. However, if you'd like to upgrade your basic cable box to the new DVR box, which you now have the option to do, please contact **Spectrum Customer Service** at **1-855-326-5115**.

If you have Hawaiian Telcom or another service provider, you can keep using it. But it would be beneficial to switch to Spectrum to take advantage of our new deal, which is now included in our maintenance fee. You would pay a much lower monthly rate, or it would be free, depending on what plan you opt for. But you would have to contact both Spectrum (at the number above) and your old service provider to make that change.

As far as the new extra channels go, such as MAX or Disney+Basic, you need to activate them through your SmartTV and the Spectrum app, called My Spectrum. For Disney+, you have to visit [Spectrum.com/cp/disney-plus](https://www.spectrum.com/cp/disney-plus) to activate.

One more thing: beware of scammers who call/email/text you about making an appointment to have someone come out to service your cable. I had just such a phone

call a few days ago, but after a couple of minutes, it was obvious that it was a scam. Do not give any personal information out to them. No one from Spectrum should be contacting you about this unless you have previously requested it.

## Basic Royal Court Etiquette

Sorry to have to keep running articles like this in every newsletter, but new residents move into our building all the time, and may be unaware of our condo rules. Long time residents can forget, and need to be reminded. And some folks just don't care. There's nothing much we can do about that last one, but most Royal Courtiers are considerate and realize that all of us live in the same building and that we share common spaces with others.

1) Bag up your household trash before dumping it down the chute--no loose items, please. This is especially important now that the dumpsters sometimes don't get emptied every day. When that happens, the trash chute gets backed up. To unclog it, the dumpster must be moved out from under the chute, causing all the trash backup to spill on the floor of the trash room. If there are loose items, that creates even more of a mess. Unbelievably, there have been times when loose kitty litter has been dumped down the chute. *Double bag* your kitty litter before disposing of it. If dumped from one of the higher floors, thin bags can break apart when they hit the bottom.

2) Please do not leave boxes or any other items on the floor of the main trash room or the small trash

rooms on each floor. And only place Hawaii-approved recyclable items in the trash room bins. Break down and flatten boxes, and hand carry them down to the main trash room for recycling.

3) The recycling bin is still being overstuffed. Breaking down boxes creates more room in the bin for others. If the bin is full, do not pile items on top. Either save your recycling until the bin is emptied, or place it in the regular dumpster.

4) Help maintain clean elevators by avoiding leaving fingerprints or handprints. Do not enter the elevators when you are wet from the pool--dry off beforehand. If you spill something in the elevator, please clean up after yourself.

(newsletter continued on back)

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Also, do not hold the elevator doors open with your hand--use the button. And do not hold open the doors repeatedly. If this is done three times, it will reset the elevator, resulting in costly repairs that may be charged to residents.

5) The stairwells should remain clear at all times. Do not use them to store personal items. And please do not prop open the doors--fire codes require them to remain closed. Mahalo.

## Royal Court Projects Completed

There have been several projects, both major and minor, that have been completed here at Royal Court this past year:

- **Exterior spalling assessments.**
- **Roof anchors.**
- **Spectrum.** Thanks to all Royal Court owners for voting in favor of the upgraded bulk cable and internet package. This will provide faster speeds and cost savings to residents (see front page article).
- **Garage roll-up gates.** Be advised that the vendor will need to return to replace the discolored gates, which may cause some temporary disruptions to garage traffic flow.
- **Garage repairs.**
  - Post-Tension (PT) work
  - Spalling repairs
  - Waterproofing
  - Treatment and painting of third floor trellises

## Annual Owners Meeting

This is a reminder that the annual **Royal Court Owners Meeting** is coming up on **Tuesday, November 19, 2024.** Details for the time and location of that meeting will be posted in the elevators and on the office window. Proxies will also be mailed out soon. Please attend to

raise any concerns you may have or make suggestions to improve the running of our building.

## Building Security

These security rules have been mentioned before in almost every newsletter, but we need to keep repeating them for the security of our building.

1. After driving into the parking garage, especially at night, **stop and let the garage door close behind you** before proceeding to your parking stall. Make sure no one enters by foot or in another car. If someone does, call **911**.
2. **Lock your car** after you park it in the garage. A few months ago, someone entered the garage and ransacked cars that weren't locked.
3. When walking in through the front door, please **do not let someone follow you into the building**. If they are a resident, they can use their own fob to enter. But if someone you don't know does walk in, don't confront, call the manager (during business hours) or 911 (after hours).

We realize that it's difficult to tell whether someone is a resident or not (unless the person looks homeless or is behaving oddly), so you need to use your judgement before calling 911 or Tracy.

## Pop-Up Cafe in Kaka'ako

One of the advantages to living in booming Kaka'ako is being close to the many restaurants and shops in the area.

A business that has been around since 2007 is **Fishcake**, located at 307c Kamani Street, one block Ewa of Ward between Halekauwila and Auahi Streets. It's hard to describe what kind of store this is. They sell hip furniture, decorative original art pieces and prints, and host fine art exhibits and other events. It also houses a ceramics studio, an art school, a plant store, a hair salon, and a tattoo studio.

Besides all of that, they also

have the **Test Cafe**, a "rotating culinary artist incubator space" that features a different food vendor or two every day, Tuesday thru Sunday from 11 am to 4 pm.

Every day features a different type of cuisine. For instance, on Saturdays, the vendor **Shima-Ya** offers delicious udon bowls with noodles they make right there--you can watch them do it. Also on Saturdays is **Chillest Shave Ice**, with original handcrafted flavors, and outside in front of the store is **Anh Chi Em Bakery**, selling tasty Vietnamese baked goods.

Some of the other vendors featured during the week are **Mi Casa** (upscale Mexican), **Madres Churros**, **Honobono** (vegan Japanese), **Bing Mi 808** (Chinese street crepes), **Ajitama** (musubi), **Bada Gini** (Sri Lankan & Malay food), **Mabuhaylicious** (mochi-banana bread), **Nami Box** (gluten-free Japanese), **Double Fat** (artisanal ice cream), and many more.

If this spot hasn't been on your radar, check it out. You'll have a tasty meal and maybe find an art piece or plant to decorate your living space. Walk or drive makai down Ward, turn right on Halekauwila after the Longs, then take the first left, which is Kamani Street. Fishcake will be halfway down the block on your left.

To see the complete list of food vendors at Test Cafe and when they're there, go to:

<https://www.fishcake.us/schedule>

Yup...lucky we live Kaka'ako!